

Peoria Sports Complex Rainout Refund/Exchange Policy

In the event a regulation game (4 1/2 innings) is not played due to rainout or other situations dictated by Major League Baseball, tickets may be either exchanged or refunded.

EXCHANGE

Ticket(s) may be exchanged at the stadium box office for any other home team Spring Training game at Peoria Stadium. Exchange is subject to availability and valid for the Spring Training 2009 season only.

REFUND

To receive a refund, ticket(s) must be returned. Ticket(s) must be returned to the appropriate contact, per the original method of purchase, as outlined below:

If game ticket was purchased by mail or in person at the Peoria Stadium Box Office, send ticket(s) to:

Peoria Sports Complex
Attn: Ticket Refunds
16101 N 83rd Avenue, Suite 2
Peoria, AZ 85382

If purchased from the Tickets.com phone center or internet, send ticket(s) to:

Tickets.com
Attn: Ticket Refunds
PO Box 272127
Concord, CA 94527-2127

Please include your name, address and daytime phone number. It is suggested you send your ticket(s) in such a way they can be tracked. Please retain a copy of your game ticket(s) for your records before sending.

NO REFUNDS will be issued at the stadium box office windows.

- Ticket(s) not returned as directed, or sent to the wrong office, will cause delay of refund.
- Ticket(s) can only be refunded for face value. Service charges, parking and/or other incidentals are non-refundable.
- Ticket(s) refund processing will begin after the conclusion of the Spring Training season. Please allow a minimum of 6-8 weeks.

REFUND REQUESTS MUST BE POSTMARKED BY: MAY 1, 2009

The refund policy stated above only applies to cancellations due to rainouts and/or circumstances dictated by Major League Baseball. No other refunds will be given once order is processed.